



CHAIR TIME RESPECT POLICY



JF.Dental



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1. Purpose and Scope

The Chair Time Respect Policy is a voluntary J & F policy designed to support our “**Race to Zero**” campaign against dental implant remakes. The goal of this policy is to eliminate variables in the implant workflow and protect the valuable chair time of our dental partners.

Subject to the terms of the Chair Time Respect Policy that if a complete remake is required on a case where the Implant Assist™ protocol was strictly followed, we will not only remake the case but also credit the dental office as respect for their lost chair time only.

2. Implant Assist™ Protocol Requirements

To qualify for the Chair Time Respect Policy credits, the dental office must strictly adhere to the Implant Assist™ workflow, which mandates the exclusive use of OEM components provided or verified by J & F Dental Labs.

The Protocol Steps:

- **Step 1:** Surgical Report Submission The dental office must send the surgical report to J & F Dental Labs prior to the impression appointment.
- **Step 2:** Provision of OEM Components Using the surgical report, J & F will identify and provide the correct OEM impression components (impression posts and scan bodies) to the office. This step is critical to eliminating hardware errors.
- **Step 3:** Impression & Radiographic Verification The implant impression is taken using the components provided. Crucially, the seating of the impression component must be confirmed by a radiograph.
 - **Note:** *This radiograph is a mandatory requirement for any future policy credits to be applied.*
- **Step 4:** Case Delivery J & F returns the finished case to the office for final insertion.

3. Remake Definition and Credit Policy

A “remake” is defined under this policy as a complete restarting of the case for the second time.

Credit Amounts: If a remake is necessary due to lab error or fit issues despite following the protocol, J & F will apply the following credits to the account:

- **\$500** Credit for 1 to 9 Unit Cases.
- **\$1,000** Credit for 10+ Unit Cases.

Determination Process: A determination regarding the application of the credit will be made when J & F receives the case for the remake. The review process is as follows:

1. **Submission of Second Case:** The office must submit the remake case following the full Implant Assist™ protocol again, including a new radiograph showing the seated impression component for the second attempt.
2. **Review of First Radiograph:** J & F will review the radiograph from the first case.
 - **Approval:** As long as the radiograph from the first case clearly shows that the impression components were fully seated, the credit will be applied.
 - **Denial:** If the first radiograph was not taken, was not submitted, or shows that the components were not fully seated, the case does not qualify for the Chair Time Respect credit.

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4. Terms and Conditions

- **Voluntary Program created by J & F:** Participation in the Implant Assist™ workflow and the Chair Time Respect Policy is voluntary.
- **Account Standing:** J & F Dental Labs reserves the right to stop working with any account or revoke eligibility for this policy at any time.
- This policy is not intended to induce or reward referrals, nor to influence clinical judgment, and compensation is limited solely to documented chair time loss.



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